

ORDER DETAILS

RMA ID:

(The Returns Management Authorisation ID you received when contacting our team to start the returns process. Without this, we are unable to accept any consignments)

Please contact our team if you do not have this ID

Date Ordered:

Date Received:

Please select a reason code for your return and indicate in the box below;

- A - I have changed my mind
- B - Ordered incorrect part(s) for my vehicle
- C - Incorrect item(s) received
- D - Item(s) faulty/damaged
- E - My partner found out

PRODUCTS BEING RETURNED

Part # (SKU)	Product	Quantity	Reason Code	Refund/Exchange?

It is wholly the customer’s responsibility to ensure that the item is returned to us in a safe and secure manner, we suggest that you use a recorded postal/courier service. Please ensure that the service you use covers the value of the goods in the parcel.

Return shipping costs are non-refundable. If the item is being returned due to our error then any postage will be reimbursed upon assessment. Once we receive your parcel we will inspect and process your return within 48 hours. You will receive an email update when your return has been processed our end. Funds can take a further 3-5 days with your bank to appear in your account once they have left us.

Incomplete returns forms (Missing information/RMA) will be discarded by the goods-in team and no refund provided. Please ensure this information is correct.

*If you wish to exchange an item for any reason the quickest and simplest way to do this is to place a new order for the item you want and return the other item for a refund.

I confirm the product is in suitable condition for return as described on our terms & conditons and returns policy. progressiveparts.com/returns // progressiveparts.com/legal

CUSTOMER DETAILS

Name:

Address:

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Phone:

Email: